

National Vocational Certificate in Hospitality and Tourism (Level 3) (Transfer Driver)

level of qualification: 3

credit total: 60-70

	Compulsory	Elective
level 1 credits:	-	-
level 2 credits:	17	-
level 3 credits:	35	33
level 4 credits	-	10
minimum totals:	52	8 - 18

registration date: 24 July 2014

scheduled review date: 2019

body responsible for the qualification:

Hospitality and Tourism Industry Skills Committee of the Namibia Training Authority

other bodies whose unit standards are included in the qualification:

None.

1 purpose

This is an entry level qualification for people embarking on a career in the Hospitality and Tourism sector. The qualification recognises people who have the competencies required for transferring people, particularly tourists, to and from their accommodation, a place of interest, and/or between places of interest.

The Elective Set of the qualification enables the recognition of areas of interest in which the driver might pass on information to the tourists being transported.

In keeping with the competency needs of this sector and the country, training programmes linked to this qualification should include comprehensive attention to health and relationship matters associated with such things as HIV and AIDS, sexually transmitted infections, tuberculosis, and malaria. Such attention could be given in the context of training associated with Units 170 and 177 included in this qualification.

outcome for whole qualification

Holders of this qualification are able to interact with tourists whilst transferring them from one place to another in a transfer or shuttle vehicle.

2 regulations for the qualification

2.1 summary of qualification requirements

This qualification will be awarded to people who have met the requirements of the Compulsory and the Elective section.

2.2 detailed qualification requirements

Compulsory

All the unit standards listed below are required.

FIELD: SERVICES AND LIFE SCIENCES

Subfield: Hospitality and Tourism

Domain: Tourist Guiding

Unit No.	Unit Standard Title	Level	Credit
170	Follow occupational health and safety procedures in tourist guiding	2	4
171	Work with colleagues and tourists in a culturally diverse tourist guiding environment	2	3
172	Communicate with others in English when guiding tourists	2	5
174	Provide customer care in tourist guiding	3	5
176	Perform routine estimations and calculations in tourist guiding	3	4
177	Apply first aid in tourist guiding	3	5
179	Comply with ethical and legal responsibilities of tourist guides	3	6
182	Demonstrate knowledge of the tourism industry and related jobs and career pathways	2	5
183	Convey information on personalities, current events, destinations and attractions in tourist guiding	3	5
1213	Operate and maintain a tour vehicle on a formed road	3	10

Elective

A minimum of two unit standards (8 to 18 credits) are required from the following:

FIELD: SERVICES AND LIFE SCIENCES

Subfield: Hospitality and Tourism

Domain: Tourist Guiding

Unit No.	Unit Standard Title	Level	Credit
173	Convey information on the socio-economic and political structures of Namibia in tourist guiding	3	5

178	Convey information about different cultures and traditions in Namibia in tourist guiding	3	6
188	Convey information about the history of Namibia in tourist guiding	3	8
328	Operate and maintain a 4x4 tour vehicle in off-road tours	4	10
1214	Convey information on rural communities in tourist guiding	3	4
1215	Convey information on urban communities in tourist guiding	3	4
1217	Demonstrate awareness of environmental sustainability in tourist guiding	3	6

3 Credit recognition and transfer arrangements

Credits for any version of a unit standard with the same identification number will be recognised in the award of this qualification.

4 Special Arrangements

Providers wishing to offer training and/or assessment linked to any or all of the unit standards making up this qualification are strongly urged to seek and obtain Registration and Accreditation to do so from the relevant authorities in Namibia.

Special Arrangements may apply to the accreditation of providers offering learning pathways to and/or undertaking assessment relating to all unit standards listed in this qualification in other Subfields and Domains. These Special Arrangements are available from:

Namibia Qualifications Authority
 44 Bismarck St.
 Windhoek
 Namibia
 Telephone number: 061-384116
 Facsimile number: 061-384114
 Email: info@namqa.org

Namibia Training Authority
 Rand Street
 Khomasdal
 Namibia
 Telephone number: 061-27 9550
 Facsimile number: 061-27 9551
 Email: info@nta.com.na

5 transition arrangements**5.1 non National Qualifications Framework transition**

None. This is a new qualification.

5.2 National Qualifications Framework transition

None.